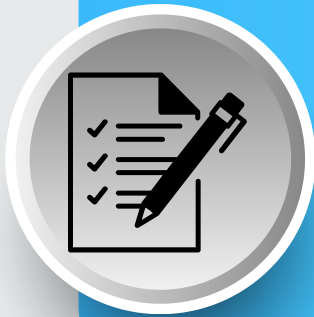


Effective Incident Response

A workplace incident can be stressful, traumatic, and overwhelming. To be effective in your response, it is important to stay calm so you can manage everything from the scene to your staff. Use this tool to develop a comprehensive response.



DO

Create a plan for immediately after an incident, ensuring compliance with authorities, regulations, and clients to secure the scene.

01



SAY

Assign spokespeople and develop key messages to communicate internally and externally. Ensure you're connecting with appropriate family members as needed. Only when ready, address the media.

02



NEED

Outline critical resources for staff, including EAP access, HR protocols, mental health practitioners, crisis mediators. Provide space and time to process events.

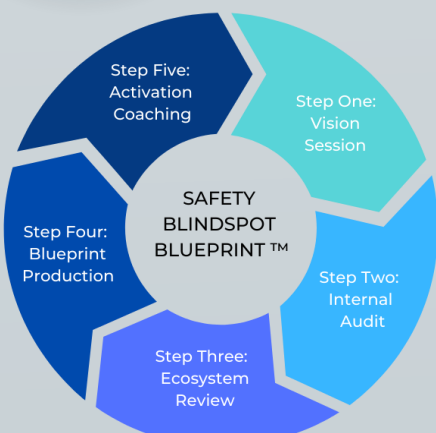
03



DEBRIEF

Schedule time to debrief the incident as well as the response to it. Debriefing may reveal key learnings, inform future policy, or modify your incident response plan

04



For more information about how to add this to your Safety Blindspot Blueprint, contact Alex Kelly at alex@saltandcompany.co.

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